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FOR IMMEDIATE RELEASE
TBA Credit Union Offers Member Relief Program

Credit Unions were built on the foundation of people helping people, and that is what TBA Credit Union (TBACU) continues to do during this uncertain time. Rest assured, TBACU member's money is safe and available.

Effective Tuesday, March 24, through April 30, the TBA Credit Union Board of Directors approved a **Relief program for members** which includes the following:

- **Waiving all Overdraft fees** including: NSF fees, Non-return fees, Overdraft transfer fees, and Negative balance fees
- **Income Supplement Loans**
 - As low as zero percent and up to 1.99% for qualified borrowers.
- **Skip-Payment Program** skip up to 2 months payments for all eligible consumer and business loans.
- **Access to Certificate of Deposit** funds penalty free
 - If you need to withdraw funds due to the COVID-19 pandemic to care for a dependent or income loss.

In doing so we hope to ease a bit of the financial stress you may be feeling right now.

The community is encouraged to utilize our **online services** during the Stay At Home Order Period. Visit tbacu.com or download our **mobile app** to access to your accounts 24/7. Check balances, transfer funds, pay bills, deposit checks, skip-a-loan-payment, apply for a variety of loans, and more.

TBACU's **Service Center** is available from 8am-6pm by calling or texting 231-946-7090.

TBACU's **lobbies remain closed** and while loans can be originated electronically, they will set up **appointments for urgent/essential needs** following their internal COVID-19 mitigation protocol.

Utilize TBACU's ATM's for quick access to cash. **Drive thru** service is available at the South Airport and Front Street branches Monday through Friday, from 9 am-5 pm. Member Service Representatives are available to assist with deposits, withdrawals, and check cashing.

As more details are released, TBACU will continue to update the community through email, website, and social media communications.

A \$220 million (assets) credit union, TBA Credit Union provides financial services to over 18,000 members across the State of Michigan. In addition to two branches and a call center located in Traverse City, TBA Credit Union members have access to over 30,000 surcharge-free ATMs nationwide through the CO-OP Network and over 250 Xtend Shared Branching locations.

Insured by NCUA. Equal Housing Opportunity Act. NMLS ID# 472280.